



1:1 TECHNOLOGY PROGRAM | GRADE 7 – 12

Purchasing a Mac

New students are required to purchase an Apple laptop, or use a presently owned Apple laptop, provided it is in good working order and able to run one of the last three (3) MacOS versions – Catalina 10.15, Big Sur (version 11), or Monterey (version 12). This means any Mac manufactured since 2012, but the majority of our families opt for the most recent 13-inch MacBook Air. Your purchase can be made on the Master's Academy & College Online Apple Store, or at an Apple retailer of your choice. iPads and tablets are not permitted at this time.

Specifications:

- ✓ 13-inch, 14-inch, or 16-inch Mac laptop

Additional Recommended Purchases:

- ✓ 3 Year AppleCare

Master's Academy & College Online Apple Store

In partnership with Apple, Master's Academy & College has access to the online Apple Education store, where families enrolled at Master's can go and purchase Apple products at a discount. While purchasing from a retailer is still an option, we encourage all families to use this method when making their Apple purchases. iMacs, Mac minis, and Mac Pro's can also be purchased at a discount for Master's families wanting to set up a workstation at home. The discount percentage varies depending on the model, but typically ranges from 5-10%.

The Master's Academy & College Online Apple Education Store can be accessed at: http://store.apple.com/ca_k12nonbts_5004552.

Jamf Pro Device Management

Master's Academy & College uses Jamf Pro to manage all of our devices. Jamf Pro is a device management system for MacOS and iOS devices, and allows us to manage all Apple devices on campus, deploying software and settings as needed. The installation of this software suite is mandatory for all students Grades 7-12, and will take place during the first week of classes. This program allows students to gain access to our network, as well as have access to our Self Service tool. Self Service is the app used by staff and students to install any software and printers needed for the school year. Thanks to this tool, students enrolled at Master's are not required to purchase any of their own software. Our education licensing agreements with Microsoft and other vendors give our students and staff access to a variety of software suites and applications. The installation of Jamf Pro is very quick, and will not alter or delete any of the documents, accounts, or files on your laptop. We are required to remove Jamf and any associated software programs once a student leaves Master's.

Backing up Data

Although rare, some laptops may experience problems during the course of the school year. Because of this, we ask that all students regularly back-up their data on an external device. External hard drives are sold at various prices, usually starting in the \$80 range. It is our recommendation that you purchase one before school begins, as Master's Academy & College will not be able to provide students with any of these back-up devices.

AppleCare - Three Years of Protection

Every purchased Mac computer comes with a one year manufacturers warranty. By purchasing the AppleCare Protection Plan with your Mac, you extend your coverage to three years.

Taking Care of Your Laptop and Respecting Others

Although Macs are fairly sturdy machines and are built to withstand certain environmental pressures, accidents do happen. Should a student cause damage to another student's machine, the student responsible for the damage will be expected to cover all costs associated with the repair.

Repair Policy

- All families are encouraged to take laptops with hardware problems to the Apple Store in Market Mall or Chinook Centre. Reservations for tech service can be made at: www.apple.com/ca/retail/geniusbar.
- Warranty repairs are covered under the AppleCare Warranty Program. Non-warranty repairs are typically quoted by retailers before the repair is initiated.

For any questions regarding our 1:1 Program, please feel free to contact our IT department:

Andrew Betts, IT Department

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